

Resort Services Attendant

Job Order ID : 60868

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Employer
Lutsen Mountains

Visa Program
H-2B: Temporary Non-Agricultural Workers

Job Location
Lutsen, MN

Job Description

Job Duties

Lutsen Mountains located in Lutsen, Minnesota, 218-663-7281, is hiring 3 Resort Services Attendants for temporary, full-time employment from November 23, 2026, to April 4, 2027.

Resort Services Attendants are responsible for accommodating lodging guests at the registration desk and selling lift tickets from adjacent ticket windows at guest registration. Make lodging reservations using an on-line reservation system, interact with guests by phone and in person including selling the limited food and beverage items available at resort registration, answer guest questions, check guests in and out, and forward requests from guests for supplies or services to appropriate staff. Learn and share knowledge about the resort, its products and policies, and the surrounding area. At the rental shop, assist guests with fitting and rental of skis, snowboards, poles, and helmets and perform basic safety checks, clean equipment with basic household cleaning supplies, and store equipment on shelves. Assist in customer crowd and line management at ticketing, rentals, and lifts. Following larger or poorly-timed weather events a few times per season when needed to keep operations running, remove snow or ice from walking pathways adjacent to guest registration and rental shop using sand/salt and/or handheld tools such as shovels and snow/ice scrapers.

SCHEDULE

35 hours per week. Work schedule can vary and can include evening, weekend, and holiday hours. Work may be performed on any day of the week from Monday through Sunday.

Example shifts: 8:00am to 3:00pm, 10:00am to 5:00pm, or 3:00pm to 10:00pm. Shift hours may vary.

SHORT-TERM HOUSING

Optional housing is offered on a first-come, first-serve basis for workers who are relocating to begin employment. Accommodation: Dorm-style housing is provided and ranges from \$200-\$450 per month and is pro-rated at a daily rate and deducted from each paycheck. Deposit is \$150 and is refundable so long as there is no damage to the property due to negligence. Deposit is deducted in increments of \$50 from your first 3 paychecks. Housing includes bed, linens, TV, Wi-Fi, full-size kitchen, refrigerator, microwave, utensils, and washer/dryer.

OTHER DETAILS

On-the-job training will be provided.

Workers will be reimbursed in the first workweek for all visa, visa processing, border crossing, and other related fees, including those mandated by government (excluding passport fees).

Daily transportation to and from work, plus regular transportation for local errands and trips to Duluth is provided at no extra cost to those living in employee housing.

A single workweek will be the standard for computing wages due, and employees are paid every two weeks.

Employees may choose to purchase appropriate cold-weather apparel from Employer at a discount and pay by payroll deduction, only with their consent (\$10-200 per item).

In addition to deductions noted above, all deductions from paycheck required by law will be made. All deductions from paycheck required by law will be made, in addition to deductions noted above.

If the worker completes 50% of the work contract period, employer will pay directly for and/or reimburse workers for transportation and subsistence from the place of recruitment to the place of work.

Upon completion of the work contract or where the worker is dismissed earlier, employer will provide or pay for workers reasonable costs of return transportation and subsistence back home or to the place the worker originally departed to work, except where the worker will not return due to subsequent employment with another employer. The employer will pay directly for and/or reimburse workers for all reasonable inbound transportation and subsistence costs within the first workweek.

The employer will pay directly for and/or reimburse workers for all reasonable outbound transportation and subsistence costs during the last workweek. The amount of transportation payment or reimbursement will be equal to the most economical and reasonable common carrier for the distances involved. Daily subsistence will be provided at a rate of \$16.78 per day during travel to a maximum of \$68.00 per day with receipts.

The employer guarantees to offer work for hours equal to at least three fourths of the workdays in each 12-week period of the total employment period.

The employer will provide workers at no charge all tools, supplies, and equipment required to perform the job.

Minimum Education Required

None

Minimum Experience Required

Three (3) months of guest service experience at a hotel, resort, private club, recreational or tourism environment.

Shift

Rotating

Number of Openings

3

Public Transportation Accessible

No

Veterans Encouraged to Apply

Yes

Physical Required

No

Drug Test Required

No

Compensation

\$18.81 - \$18.81 / Hourly

Postal Code

55612

Job Type

Full Time

Place of Work

On-site

Requisition ID

60868

Job Benefits

Employee Season Pass

Dependent Pass

15% off Food & Beverage

25% off Retail Items

Free Equipment Rentals

Application Instructions

Inquire about this job opportunity or send an application and/or resume by visiting minnesotaworks.net or calling CareerForce from Anywhere at (651) 259-7500.